

HELPFUL CONTACTS

TO GET ONLINE

Just 5% of eligible households have signed up to a **discounted broadband package**. Eligibility varies from provider to provider so Ofcom is urging **anyone on benefits to contact their supplier** about social tariffs to see what is on offer.

All Wiltshire libraries offer access to computers with internet connection and printing facilities. To use your own device, just connect to the free **WiltsOnline public Wi-Fi** in the libraries. Wiltshire Council now offers **free SIM cards and mobile data** from Warminster library*. **One-to-one digital support is also offered at all larger libraries.**

01985 216022 – Warminster Library

Wiltshire Digital Drive (WDD) was set up to refurbish and recycle old laptops for gifting back to the community. **Laptops, Tablets or PCs are available for loan as well as some items for sale.** You must apply through a school, nursery or pre-school, local council, town or parish council, charity, or voluntary organisation.

01225 636005 – Wiltshire Digital Drive

Blackmore IT is a locally-based company offering cheap refurbished digital devices as well as accepting unused devices for recycling.

0800 280 0416 – Blackmore IT

Whether looking for a gaming PC, **cheap computer, laptop or tablet**, you may be eligible to receive a discounted price across Get Online@Home's range of devices.

03719 100120 – Get Online@Home

Warminster School Tech club at the Civic Centre offers free drop-in help with your mobile phone, iPad or computer on Wednesday afternoons in term-time.

01985 210138 – Warminster School

Ability Net provides free computer assistance to elderly people and disabled people of all ages, normally in their homes. They can also provide some remote assistance.

0800 048 7642 – Ability Net

For those struggling with their mental health, **Rethink** operates **Clic Wiltshire** (a free online mental health community) and **Digital Tech Buddies** supporting individuals to use technology to be more socially included.

07467 764171 - Wiltshire Mental Health Inclusion Service

**Note: Some of this may be subject to eligibility criteria including benefits or income or health conditions.*